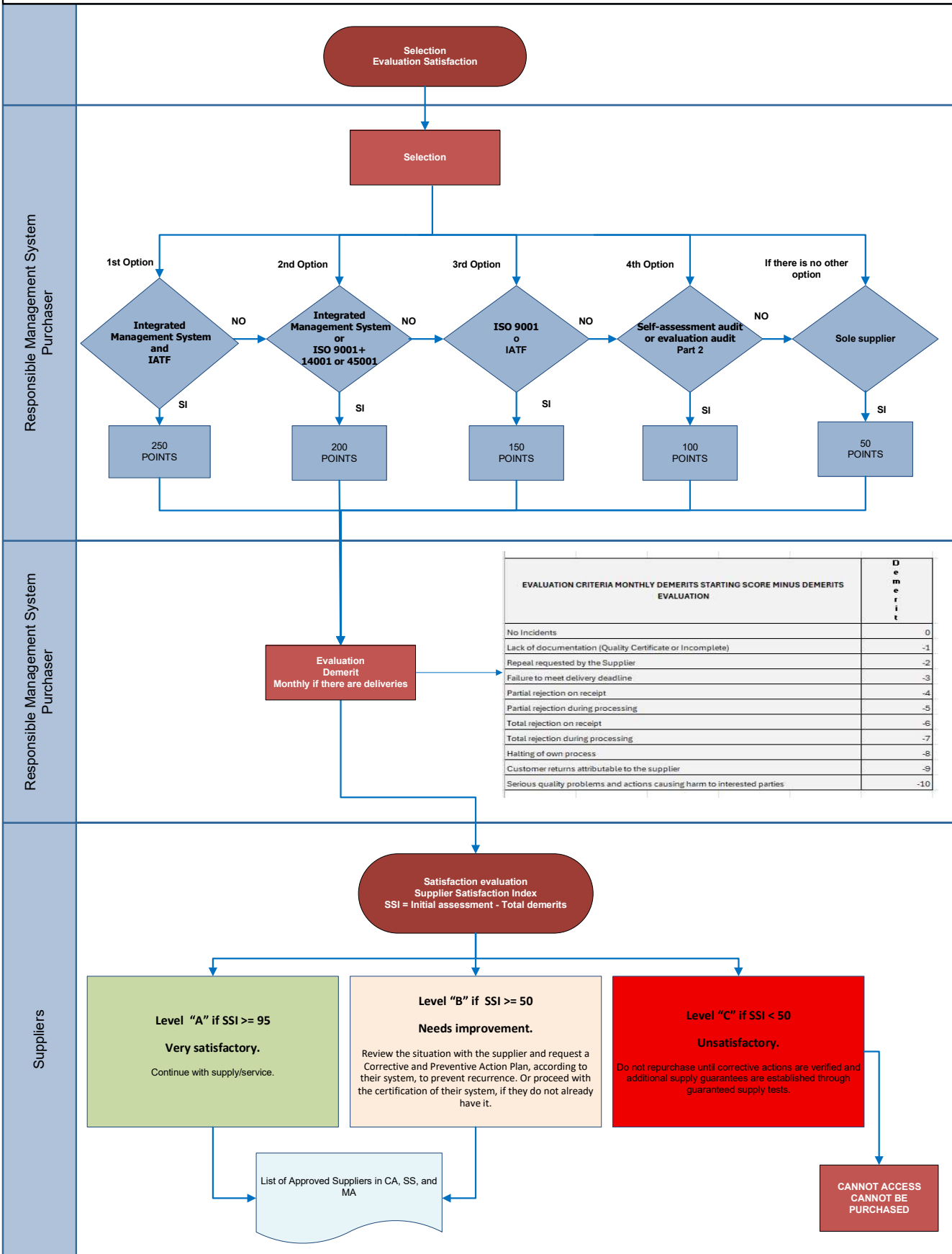


Supplier Selection and Evaluation Process: Supplier Satisfaction Evaluation

All suppliers must be informed of the performance evaluation method, communicating their Supplier Satisfaction Index (SSI) and attaching DC-Q-0031.



EVALUATION CRITERIA MONTHLY DEMERITS STARTING SCORE MINUS DEMERITS EVALUATION	Demerit
No Incidents	0
Lack of documentation (Quality Certificate or Incomplete)	-1
Repeat requested by the Supplier	-2
Failure to meet delivery deadline	-3
Partial rejection on receipt	-4
Partial rejection during processing	-5
Total rejection on receipt	-6
Total rejection during processing	-7
Halting of own process	-8
Customer returns attributable to the supplier	-9
Serious quality problems and actions causing harm to interested parties	-10